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## Abstract

Recent manufacturing system requires identifying the needs of their customer base to maintain the group of customers'. This study focuses the combined approach of lean and agile principles as 'leagile' to focus about the wastages across manufacturing processes and to find the responsiveness of the firm to the customer. The study has been done in a manufacturing firm and assessment of the firm is done by using fuzzy approach.

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Keywords: Manufacturing; Leagile; Responsiveness

# **1. INTRODUCTION**

Manufacturing firms experiences highly volatile market due the technological updates, customer needs, competitor's product and pricing. To overcome all the related issues and to be successful in the market manufacturing firms have incorporated qualitative techniques. This study focuses towards the leagile evaluation of manufacturing firm using a leagile model. This model comprises of criteria which is related to both lean and agile manufacturing concepts. The assessment of the firm has been done and its useful to know the existing position of the firm. Further this study will be useful to identify the technical gaps prevailing in the firm.

## 2. LITERATURE REVIEW

Naylor et al. [1] have initiated a new concept called 'leagility' by merging both lean and agile principle. The authors have assessed the performance of leagility if the supply chain. Jones et al. [2] have explored their work on assessing the performance of supply chain by considering the market demands. Chan et al. [3] presented their work related to outsourcing and leagility principles to succeed in the current market. The article proposes a new model based on leagility principles which include the practice of integrated planning management.

## **3. METHODOLOGY**

Figure 1 shows the research study methodology. The study initiated by reviewing articles related to lean, agile and leagile manufacturing. The case study has been done in small scale manufacturing firm. The assessment has been done using fuzzy approach. The leagile index of the firm has been computed and results were used to identify the weaker areas of the firm.

Review on leagile manufacturing Case study on small scale manufacturing firm Evaluation of firm using fuzzy approach Inference of results.

## 4. CASE STUDY

The case study has been done in small scale manufacturing firm located in Tiruchirapalli, Tamil Nadu, India. The manufacturing firm experiencing uncertainty due to current market scenario, their exists the need of leagile assessment in the firm to know the vital areas for development. The leagility index is denoted by I. The index has been found using the product of overall assessment factor R and overall weight W.

 $I = W \times R$ 

The assessment has been classified into five different categories.  $I = \{10, 8, 6, 4, 2\}$  (8–10 represents 'extremely leagile', 6-8 represents 'leagile', 4-6 represents 'generally leagile', 2-4 represents 'not leagile' and less than 2 represents 'extremely not leagile') [3]. Table 1 shows the excerpt of leagile model and fuzzy scores pertaining to 'Productivity' criterion

**Table -1:** fuzzy scores pertaining to 'Productivity' criterion

Ii	Attribute	$\mathbf{I}_{ij}$	E <sub>1</sub>	E <sub>2</sub>	<b>E</b> <sub>3</sub>	E <sub>4</sub>	$\mathbf{E}_5$
0.1	Production rate	0.3	7	7	8	8	9

**Fig -1**: Study Methodology

I	Attribute	I <sub>ij</sub>	E <sub>1</sub>	E <sub>2</sub>	E <sub>3</sub>	E <sub>4</sub>	<b>E</b> <sub>5</sub>
	Cost	0.3	8	7	6	8	7
	Cycle time	0.4	7	6	7	8	9

Weight pertaining to 'Productivity' criterion  $W_3 = (0.3,$ 0.3, 0.4)

Assessment Vector pertaining to 'Productivity' criterion is given by

$$\mathbf{R}_3 = \begin{bmatrix} 7 & 7 & 8 & 8 & 9 \\ 8 & 7 & 6 & 8 & 7 \\ 7 & 6 & 7 & 8 & 9 \end{bmatrix}$$

Index pertaining to 'Outsourcing' is given by

$$I_3 = W_3 \times R_3$$
  
$$I_3 = (7.3 \quad 6.6 \quad 7.0 \quad 8.0 \quad 8.4)$$

The calculation further extended up to secondary and tertiary level, leagile index has been computed.

$$I = 7.56 \in (6, 8)$$

The value of leagility Index is found to be 7.56 on Likert's scale. So this value represents that the case company is 75.6% leagile in nature and scope for improvement exists in the case organization. The results imply the current position of the leagility in the firm as 'Average'.

### **5. CONCLUSIONS**

This study is useful to find the leagile index of the small scale manufacturing firm considering both lean and agile manufacturing. Results clearly show that index of the firm is 75.6% and technical gaps exist in the firm.

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#### BIOGRAPHIES



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